



MY EXPERIENCE.

November 2021 - Current

Intercom

London, United Kingdom

PRODUCT DESIGNER 3

- Leading omni-channel vision and strategy for **Intercom Inbox**.
- Revamping email + ticketing experiences on Intercom.
- Co-creating design systems for Inbox 2

Impact: Deeper integration of channels in Intercom. Email channel is now one of the most used channels for Intercom, with almost 50% usage.

June 2018 - November 2021

Microsoft

Hyderabad, India

DESIGNER II

- Led Search - specifically auto-suggest and query formulation experiences for **Microsoft Teams**.
- Led design for FRE and Public groups for **Microsoft Kaizala**.
- Designed the Admin and Analyst experiences for **Microsoft Viva Insights**.
- Designed dark mode for **Microsoft Excel** on iOS.
- Also an active contributor on the internal **Fluent design system** & illustration team.

Impact: • The search bar on Teams gets a billion search hits per month.

- Kaizala's user base increased to 3 Million from 1 million.

January 2017 - May 2018

Adobe

Noida & Bangalore, India

UX DESIGNER

- Was Instrumental in conceptualizing and building the "Liquid Mode" on **Acrobat DC**.
- Briefly worked in the **Illustrator** and **InDesign** team where I co-designed the contextual Properties Panel of CC 2019 and commenting tools on XD.



MY EDUCATION.

Class of 2017

Indian Institute of Technology

Hyderabad, India

Master of Design

CGPA - 8.9/10

Class of 2014

National Institute of Fashion Technology

Chennai, India

Bachelor of Design

CGPA -8.4/10



SMALL WINS.

2021/22

Lead Inventor - Facilitating efficient meeting management

US Patent Application number - 17/657,697

2020

Hackathon 3rd Place - Worldwide

Microsoft (Hack for Microsoft)

2020

'Be a leader' - Award

Microsoft India

2017

Institute Medal for Highest CGPA, Design

Indian Institute of Technology, Hyderabad

2017

TISP Innovator - 2017

Social Innovation, University of Tokyo, Tokyo, Japan

2017

Bravo Award

For Innovative work in Document Cloud, Adobe India

2016

Delegate - Harvard Project for Asian and International Relations (HPAIR)

Humanitarian Affairs track, Hong Kong

2014

Awardee - Best Design Graduation Project

National Institute of Fashion Technology, Chennai



ABOUT ME.

My pronouns are **she/her/hers**. Originally from Bangalore, now **based in London**. Can speak about 4 languages fluently. Travel, music, yoga and photography enthusiast.

As a designer, I like to create digital experiences that are meaningful, intuitive, accessible, and fun. I've also been a **Figma community advocate for Friends of Figma, Oxford** and previously Hyderabad. I enjoy designing scalable solutions for complex problems. But, more than anything I love people and, I **thrive in inclusive teams & collaborative** environments.